



PAYMENT & CANCELLATION POLICY

Memberships:

Memberships are charged on the 1st of each month and are based on a 4 week month. In the event a month has 5 weeks, you'll have the option to purchase single sessions for that week at your membership price per session.

Memberships automatically renew for another 3, 6, or 12 months at the end of your contract cycle, unless we receive a request, in writing, for cancellation one month prior to the renewal date, otherwise we will not be able to cancel the membership after it activates and you will be responsible for all early termination fees.

Clients understand that all membership contracts must be paid in full even if you forgot to cancel your contract. This policy is necessary, as the studio has continuing operational expenses, such as rent, utilities, salaries, and equipment maintenance. In order for our quality services to be maintained throughout the year, it is essential that the annual income of membership fees be stabilized.

When cancelling a membership early you will be charged 1 additional final month.

Since the memberships are offered at such a discount, in the event of unforeseen circumstances that it becomes absolutely necessary to break your contract early, you will be charged the difference for each session already used against the cost of a single session. You will also be charged for 1 additional and

final month. You may use those sessions in that final month, and those sessions will be charged at the single session rate rather than the membership rate.

If you cancel your contract early without having used any sessions you will be responsible for an additional 1 months payment of your membership.

Prorations:

If you would like to start training prior to the 1st of the month, then you will pay from the day you begin at a prorated rate. This rate is based on the price per session of the membership you will begin on the 1st of the next month. The number of sessions in the prorated month will also be adjusted according to how many days remain in the month.

For example, if you sign up on March 21st for an 8x/Month In-Studio 6-Month Membership, your price per session is \$90. The prorated amount you'll pay for the rest of March is \$270 (instead of \$720).

$\$270 \text{ divided by } \$90 = 3 \text{ sessions.}$

With this example, you'll have 3 sessions to use during the remaining days of March, and then beginning April 1st you'll have 8 sessions to use each month.

Freezing Memberships:

Vacation, work travel, and other unforeseen circumstances happen, so we allow you to freeze your membership according to the following schedule:

3 Month Memberships - Up to 1 week
6 Month Memberships - Up to 2 weeks
12 Month Memberships - Up to 1 month

If you must go over the allowable amount of days there will be a \$2 charge per day.

All requests to freeze must be emailed to hi@verypersonaltraining.com **prior** to the freeze beginning.

Packages:

Must be paid for in advance. Payment for your next package is due on the last session of the previous package.

Expiration Policy For Packages:

Single Session - 1 year from date of purchase

- 30-Minute Packages - 3 months from date of purchase
- 60-Minute Packages:
 - 10 Pack - 4 months from date of purchase
 - 20 Pack - 6 months from date of purchase

** Prices and terms are subject to change at any time without notice.

*** Your contract is with Very Personal Training and not with any particular trainer. Very Personal Training reserves the right to substitute trainers at our discretion, with or without notice, as we find necessary.

**** No refunds

***** Sessions do not roll over.

PAYMENT INFORMATION

Membership/Package Purchased: _____

Date of 1st Payment: _____

Amount: \$ _____ (monthly)

All following auto-payments will take place every month after the initial payment.

Please be on time for your private training sessions. If you are late, your session must still finish on time.

By signing below, client hereby acknowledges they have read, understand, and agree to all the terms presented in this Payment & Cancellation Policy, and have received a copy of said Payment & Cancellation Policy. Client hereby authorizes VERY PERSONAL TRAINING to initiate debit entries and corrections thereto, to client's debit or charge card account indicated below and the depository or credit card named below.

Your Signature: _____

Date: _____